

**Have something you want to disclose?  
Don't know what to do?**



**Don't delay... Call the Raubex Group Fraud Line today!  
24 hours a day, seven days a week**

Raubex Group Limited is committed to conduct healthy business practices with honesty and integrity, which will not only ensure a stable employment environment for everyone but also ensure the continued future success of the Group. For this reason, Raubex has subscribed to a service that will enable all stakeholders, but most specifically everyone who is employed by the Group, to report anonymously on any fraud or unethical behaviour.

Raubex Group Fraud Line involves the professional services from Deloitte and is therefore totally independent of Raubex Group. No one will therefore ever know who reported the fraud or dishonest and inappropriate behaviour.

### **How does it work?**

- Anyone can contact the Raubex Group Fraud Line by dialing the dedicated FreeCall telephone number, e-mail and website, as well as the generic Post and Fax facilities. All these facilities are independently managed by Deloitte Tip-offs Anonymous.
- Trained operators, using sophisticated contact centre equipment, will respond to calls in English 24/7, and Afrikaans, Zulu, Sotho, Xhosa or Swahili between 7:00 and 21:00. 365 days per year.
- Operators will interview callers, probing for specific facts so as to record as much information and understand things as clearly as possible.
- The information is then analysed and forwarded to designated senior officials of the company who will decide on corrective action to be taken.
- Although you may choose to tell Tip-offs Anonymous who you are, the Tip-off report will never reveal your identity or even your gender (unless you choose your identity to be made known to the company!).

### **Don't support it, report it!**

Make the real difference and report what you know to Deloitte Tip-offs Anonymous for the good of everyone.

**Please contact the Raubex Group Fraud Line today to report any fraud or unethical behavior:**

**South Africa FreeCall:** 0800 20 53 14  
**Namibia FreeCall:** 0800 01 50 05  
**Malawi FreeCall:** 50800 (free for Airtel Subscribers only)  
**Zambia FreeCall:** 847 (ZAIN TNM)  
8000 0847 (MTL)  
**Email:** [raubex@tip-offs.com](mailto:raubex@tip-offs.com)  
**FreeFax:** 0800 00 77 88 (free for South Africa only)  
**FreePost :** KZN 138 (free for South Africa only)  
Umhlanga Rocks  
4320  
**Website:** [www.tip-offs.com](http://www.tip-offs.com)